

**2015/16 Better Care Fund Plan Evaluation****A. BCF Evaluation Matrix**

<b>Scheme</b>	<b>1. Is working as planned and delivering on outcomes</b>	<b>2. Represents value for money in the long term</b>	<b>3. Enables new models of health and social care.</b>	<b>4. Evidently supports people effectively, improving patient/service user satisfaction</b>	<b>5. Has buy-in from all stakeholders and workforce: Frontline staff and political, clinical, managerial leaders</b>	<b>6. Reflects a truly whole system approach</b>	<b>7. Promotes shift towards prevention/early help and community support/self-help</b>	<b>Total Individual Scheme Scores</b>
<b>1. Early identification of people susceptible to falls, dementia and/or social isolation</b>	5	10	8	5	5	5	5	43
<b>2. Better care at end of life</b>	5	10	10	3	4	4	3	39
<b>3. Rapid Response and integrated intermediate care</b>	6	10	10	7	5	6	6	50
<b>4. Seven day working</b>	6	5	6	5	3	4	5	34
<b>5. Alignment of community services with emerging GP networks</b>	5	4	4	4	5	4	4	30
<b>6. Care home initiative</b>	5	8	3	5	8	5	4	38
<b>7. Care Act implementation</b>	8	10	5	5	7	5	6	46

On a scale of 1 – 10 where 1 is “not at all” and 10 is “to a great extent”. Maximum score for each scheme would be 70. Scores identified reflected limited scope of the 2015/16 plan.

## **B. Scheme Specific Identified Gaps/Suggestions**

### **Scheme 1: Early identification**

- Recognition that ongoing situations increase risk, e.g. poor housing, cognitive impairment, loneliness.
- More and early identification of falls/dementia isolation risks
- Recognition that some events increase the risk of i.e. loss of partner or stroke. Importance of response of referral process - how?/who?/ clear pathways

### **Scheme 2: End of life**

- Renewal of end of life strategy and development of the end of life pathway
- Ensure commonality of training & support for staff across health & social care
- Avoiding of crisis - human impact / impact on service
- Pooled budgets so no push / pull between health & social care provision
- Risk stratification for end of life
- Establish a single Do Not Attempt Cardiac Pulmonary Resuscitation (DNACPR) form and process
- Ensuring early discussion of EoL Care Pathways

### **Scheme 3: Rapid response and Joined up intermediate care**

- Remove duplication through service integration
- Establish a health and social care single point of access
- Remove silos and barriers e.g. establish joint commissioning arrangements and common/mutual KPI's

### **Scheme 4: Seven day working**

- Increase engagement of mental health, voluntary sector and primary health
- Be more explicit pathways for patients returning home from hospital or being discharged to new care settings.

### **Scheme 6: Care home initiative**

- Develop the local care home market to ensure it is suitable to meet current and future demand, e.g. people with dementia and challenging behaviours and younger adults with dementias.
- Support care homes to encourage them to admit people with higher levels of need, e.g. challenging behaviours
- Provide support to extra care and other supported living schemes to keep people out of secondary care and reduce pressure on primary care
- Develop geriatrician support for care homes and extra care schemes.

### **Scheme 7: Care Act implementation**

- Proactively seek out people who are caring for their partners for carers' assessments, e.g. frail older wives/husbands/important others
- Involve carers more with care needs in hospital
- Include young carers within the scheme.

Hillingdon Hospital Discharges Day by Day (April - December 2014/15 and 2015/16)

